

If the fingerprints for the individual were rejected due to poor quality prints, then the person will have to be fingerprinted again.

Please follow the instructions below to be fingerprinted again within 60 days.

1. Go back to the website, [www.ApplicantServices.com/CEFSOPP](http://www.ApplicantServices.com/CEFSOPP)
2. Use your [email](#) to access the page (just like how you created the transaction)
3. Click on [Transaction History](#)
4. Click on your transaction (if you don't see it, change the date range)
5. Scroll down a little to the section that says "[Available Options for](#)"
6. Then click on the "[Resubmit](#)" link to initiate the resubmission process.
7. Select a new appointment date/time with the same Live Scan location (you use the same location)
8. Bring the [QR Code](#) and [Payment ID](#).
9. Then go to the appointment to be re-fingerprinted.

If the DOJ rejects the individual's fingerprints a second time, then they will automatically run a name check on her and she will have fulfilled the requirements.